



## **BOX Network Infrastructure Maintenance**

**TO:** BOX Options Participants and Data Recipients  
**FROM:** BOX Market Operations Center  
**SUBJECT:** BOX Network Infrastructure Maintenance  
**DATE:** May 18, 2026

### **BOX Network Infrastructure Maintenance**

On **Saturday, May 30, 2026**, BOX Options Market LLC (“BOX”) will be performing maintenance on the BOX network infrastructure starting at **9:00 am EST**.

During this downtime, Participants and Data Recipients will not be able to access their reports via the SFTP service using the external (DMZ) SFTP server in CH1. Participants and Data Recipients will still be able to retrieve their reports via the SFTP service using the external (DMZ) SFTP server in NY4.

Participant and Data Recipient access to the external (DMZ) SFTP server in CH1 will resume **after 11:15 am EST on Saturday, May 30, 2026**. Please report any issues with connectivity after this time.

It is recommended that all Participants and Data Recipients test their ability to retrieve their reports via the SFTP service in CH1 following the completion of this scheduled maintenance.

### **Contact**

Please contact the Market Operations Center at (866) 768-8845 or by e-mail at [boxmoc@boxoptions.com](mailto:boxmoc@boxoptions.com) should you require additional information.