



BOX Network Infrastructure Maintenance for July and August 2026

TO: BOX Options Participants and Data Recipients
FROM: BOX Market Operations Center
SUBJECT: BOX Network Infrastructure Maintenance for July and August 2026
DATE: July 17, 2026

BOX Options Market LLC ("BOX") will be performing network maintenance on the BOX SFTP servers for the following dates:

Saturday, July 25, 2026

Starting at **6:00 am EST**, the external (DMZ) SFTP server in CH1 will not be available.

During this downtime, Participants and Data Recipients will not be able to access reports via the SFTP service using the external (DMZ) SFTP server in CH1. Reports will be retrievable via the SFTP service using the external (DMZ) SFTP server in NY4.

Access to the SFTP service will resume **after 8:00 am EST** on **Saturday, July 25, 2026**. When reconnecting to CH1 DMZ SFTP, the following tasks will be required (**between 8:00 am to 5:00 pm EST**):

1. Accept the new SSH host keys to continue transferring data. Depending on the Participants' and Data Recipients' configuration, the old keys might need to be removed prior to accepting the new keys..
2. Test and confirm connectivity.

Saturday, August 8, 2026

Starting at **6:00 am EST**, external (DMZ) SFTP server in NY4 will not be available.

During this downtime, Participants and Data Recipients will not be able to access reports via the SFTP service using the external (DMZ) SFTP server in NY4. Reports will be retrievable via the SFTP service using the external (DMZ) SFTP server in CH1.

Access to the SFTP service will resume **after 8:00 am EST on Saturday, August 8, 2026**. When reconnecting to NY4 DMZ SFTP, the following tasks will be required (**between 8:00 am to 5:00 pm EST**):

1. Accept the new SSH host keys to continue transferring data. Depending on the Participants' and Data Recipients' configuration, the old keys might need to be removed prior to accepting the new keys..
2. Test and confirm connectivity.

Saturday, August 15, 2026

Starting at **6:00 am EST**, internal NY4 SFTP, external CH1 DMZ SFTP, and external NY4 DMZ SFTP will not be available.

During this downtime, Participants and Data Recipients will not be able to access reports on any of the SFTP services (both internal and external servers).

Access to the SFTP service will resume **after 8:00 am EST on Saturday, August 15, 2026**. When reconnecting, the following tasks will be required (**between 8:00 am to 5:00 pm EST**):

1. Accept the new SSH host keys to continue transferring data on the internal NY4 SFTP server only¹. Depending on the Participants' and Data Recipients' configuration, the old keys might need to be removed prior to accepting the new keys.
2. Test and confirm connectivity on all SFTP servers (internal and external).

Contact

Please contact the Market Operations Center at (866) 768-8845 or by e-mail at boxmoc@boxoptions.com should you require any support or additional information.

¹ No new SSH host keys are required for the external CH1 and NY4 DMZ SFTP servers as those keys should have already been accepted during the July 25th and August 8th maintenance windows.