



BOX Network Infrastructure Maintenance

TO: BOX Options Participants
FROM: BOX Market Operations Center
SUBJECT: BOX Network Infrastructure Maintenance
DATE: November 10, 2025

BOX Network Infrastructure Maintenance

On **Friday, November 14, 2025**, BOX Options Market LLC ("BOX") will be performing maintenance on the BOX network infrastructure starting at **5:00pm EST** and ending **Sunday, November 16, 2025 at 11:00am EST**.

The Operating System of all switches in the Secaucus, NJ data center will be upgraded to the latest mature version as recommended by the manufacturer.

It is recommended that all Participants test their connection(s) following the upgrade. Participant testing will be available **after 11:00am EST on Sunday, November 16, 2025**. Please report any issues with connectivity at this time.

Contact

Please contact the Market Operations Center at (866) 768-8845 or by e-mail at boxmoc@boxoptions.com should you require additional information.